

# Parc de Bellevue



## Parc de Bellevue campsite rules and regulations

These campsite rules and regulations apply to all holidaymakers, residents, holiday renters or occupants, including occasional users.

### 1 - CAMPSITE ACCESS

- RECEPTION: July and August 9.00 am to 7.00 pm (see signs out of season).
- Early departure: pitch or accommodation, whatever the reason (weather or any other reason), NO refund will be made.
- Automatic barrier in use in July and August between 7.00 am and 11.00 pm. Arrival or access at night is not allowed.
- Visitors: paid pitches, rentals or residential properties: they must register at reception during opening hours and must park their vehicles in the entrance car park. Access to the campsite costs €5 per adult and €3 per child (any visitors to owners of chalets or mobile homes not included in the contract cost €15 per person per night).

### 2 - PITCH INFORMATION

- Occupancy: limited to 6 people (babies included) and **one vehicle**.
- Pitch numbers will be allocated to each guest on the day of arrival.
- The complete period of a stay, once begun, must be paid for: no reduction will be granted in the event of late arrival or early departure.
- Maintenance of pitches: holidaymakers and mobile home owners are responsible for keeping the pitches clean throughout their stay and on departure. There will be a charge for any damage to shrubs, plants, etc.
- Barbecues: gas and electric only, no charcoal barbecues are permitted on pitches. The communal barbecues next to the sanitary blocks are free to use.
- Washing: must be hung on a drying rack - no washing lines between the trees are allowed. It is forbidden to waste water or to wash your car or camper van.
- Noise pollution: no noise between 11.00 pm and 7.00 am throughout the year. During the day, any disturbance must be discreet so as not to disturb neighbours. Everyone must respect the peace and quiet at night.
- Traffic: limited to 10km/h. Not permitted between 11.00 pm and 7.00 am. Bikes: their use requires compliance with the highway code and safety regulations. At night, bikes without lights are not allowed in the campsite for safety reasons.
- Minors: not accepted for safety reasons. As the campsite does not comply with holiday and leisure centre standards, it cannot accept individual or group stays by minors under the age of 18 outside the family household who are not accompanied by a parent or legal guardian residing on the same pitch or in the same rental accommodation.
- Our sanitary facilities: please take care with the facilities and respect other holidaymakers. In the event of a technical or maintenance fault, please notify reception immediately. Cleaning is carried out two or three times a day. Owners of mobile homes or chalets are not permitted to use the sanitary facilities.

### 3 - ON-SITE SERVICES

Services are managed by independent tenant partners. They are responsible for their own advertising, opening hours and prices, etc.

- GROCERY STORE: emergency supplies are available here as there is a supermarket 800 m from the village.
- SNACKS and RESTAURANT and TAKE AWAY
- BAR crêpes ice cream waffles, etc. Please note that you may be asked to provide proof of your date of birth in the bar before being served. All alcoholic beverages are refused to minors in accordance with the law, and to adults should their condition indicate that they have already consumed a sufficient level of alcohol.
- ENTERTAINMENT: in July and August: during the day, there is archery, aquagames, aquatrack, etc. Evening entertainment in the bar twice a week. In the event of very bad weather, storms, accidents or for administrative reasons, the campsite is entitled or obliged to modify or cancel its services and activities. In such cases, a notice will be posted for our guests' attention. However, there will be no discounts available for existing contracts or stays.
- WASHING AND DRYING MACHINES: launderette with centralised payment by credit card.
- WIFI: free wifi in the bar area.

## 4 - HEATED POOL AND WATER SLIDE

- Access for campsite guests only.
- Open throughout June to 15 September (except in the case of severe weather conditions), it is not supervised. Rules are displayed at the entrance to the water park.
- Access is not permitted to children under 10 years of age who are not accompanied by an adult.
- Rules for the water slide are displayed and anyone who does not comply with them will be asked to leave the pool.
- Shorts or Bermuda shorts that are too long or swimming shorts are not permitted.
- **No inflatables, balls or other games are allowed in the water park.**
- Babies must wear a special nappy and swimming costume.
- All shoes must be left at the entrance.
- **No food and drink are allowed in the water park.**

## 5 - GAMES

2 areas with a basketball hoop and football goal. A pétanque court. Inflatable in July and August. The swing and the playhouse with slide are accessible from the age of 3, under parental responsibility. Please read the rules on the boards next to the equipment. Maximum opening times are 9.30 am to 10.30 pm. PLEASE NOTE equipment for younger children is forbidden for use by adults and teenagers for safety reasons and in order to comply with the manufacturer's standards. **Dogs are not allowed in play areas.**

## 6 - REGULATIONS REGARDING ANIMALS

Only dogs are accepted, with the exception of those classified as dangerous, with one animal per pitch. Health records are compulsory. Dogs must be kept on a lead and walked outside the campsite, and owners must clear up after their pets. Out of respect for walkers and local residents, owners must take every precaution to keep where they walk clean. Pets are not allowed in play areas or the water park. Pets must not be left alone on pitches or in rented property, and their barking must be kept to a minimum.

ON SITE: THE MINI FARM, closed from 10.00 pm to 7.00 am. Do not chase the animals or climb in the park, and do not mistreat the animals - they are there for everyone to enjoy. Dogs are not allowed

## 7 - ECOLOGY AND WELL-BEING FOR ALL

HOUSEHOLD WASTE: in order to respect the environment, we ask you to observe the selective sorting system and to deposit your rubbish in the various containers located at the entrance to the campsite. Wood and metal waste is prohibited. Items that are not collected must be taken by guests to the waste disposal centre in La Tremblade. It is forbidden to bring recycling bins onto the campsite.

## 8 - OTHER

Parc de Bellevue is a quiet and natural site, aimed at families with young children, with indoor entertainment that stops at midnight. If a holidaymaker disturbs or causes a nuisance to neighbours, or interferes with the integrity of the facilities, the campsite management reserves the right to terminate their holiday immediately, without compensation or indemnity.

RESPONSIBILITY OF THE CAMPSITE: the campsite is not responsible for the safekeeping of personal effects and objects on the campsite premises. The campsite cannot be held responsible for any serious problems occurring during the season. The campsite cannot be held responsible in the event of breakdown or outage or non-restocking due to annual holidays of one or more of the campsite's facilities on a temporary or permanent basis when this is beyond its control or linked to a case of force majeure or for safety or administrative reasons or linked to a deterioration in the weather. The campsite will post information about any ongoing problems. The same applies in the event of changes to services, activities or events in both low and high season for the same reasons, or if an employee is absent without notice. Whatever the situation, the campsite will make every effort to return to normal as soon as possible and will post information about the situation. These changes will not result in a financial discount.

Any defamatory or untruthful statements made against the campsite by any means, including the Internet and private websites, will be subject to criminal proceedings.



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